Cable Modem Swapping Instructions

Wired Modem

(Docsis 2.0 Wired Modem)

(Docsis 3.1 Wired Modem)

C

C

B

B

USB connetion is not used

A

D
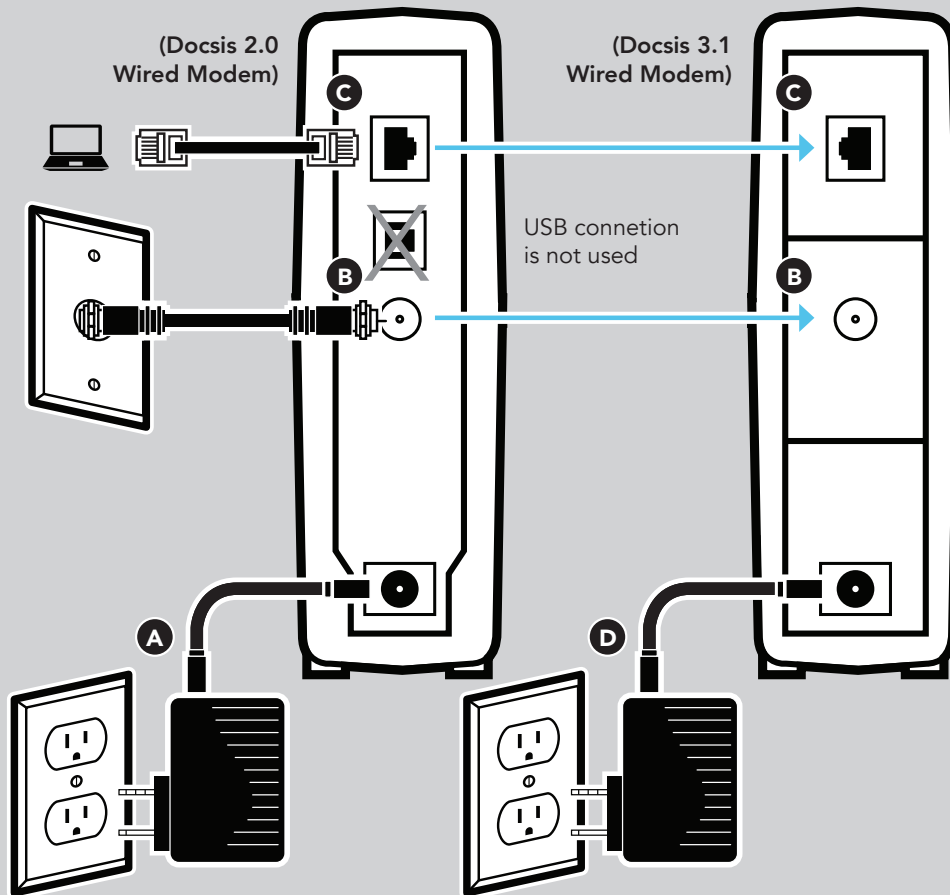
1 Disconnect the power cord **A** from the electrical outlet **AND** from your existing modem.

2 Disconnect the coax cable **B** from the existing modem and connect it to the cable port on your new equipment.

3 Disconnect the Ethernet line **C** from the existing modem and plug it into the Ethernet port on your new modem.

4 Connect the **NEW POWER CORD** **D** to the electrical outlet and your new modem.

5 After steps 1-4 are complete, power up your modem.

6 Once lights are on modem, launch browser and review the acceptable use policy and follow any instructions.

7 Restart modem and start surfing!

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